

contact@cococasing.se

How much does shipping cost?

Ah, I'm guessing you didn't get the memo. The cost of shipping is always at the expense of us.

What is the delivery time?

We strive to get your order sent as soon as possible.

Usually, as long as your product is in stock/not an advance order, your parcel will be shipped from our warehouse within 24 hours of you placing your order.

You will receive an automatic shipping confirmation as soon as your parcel has left our warehouse. After this, it usually takes between 1-3 business days (within Sweden) and 2-7 business days (globally) to deliver your parcel directly into your mailbox, at your door or sent to a nearby point of delivery. Make sure that your name is on your letter box/door so that your parcel can be delivered.

Please note that the delivery time is only an estimate and this may deviate. This applies particularly during promotions and public holidays and is not something that we or our delivery partners have any control over.

Parcels are not transported during weekends and public holidays.

Can I track my order?

Yes, all orders are tracked in Sweden. Not globally.

I think my shipment is lost, what do I do?

If it has been more than 10 working days since the tracking was last updated and you suspect it has been lost, please contact us on contact@cococasing.se and we will look into your shipment.